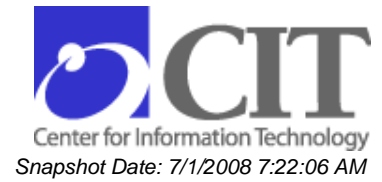


Customer Service Report for DCOB

For the period: Sunday, June 01, 2008 12:00:00 AM to Monday, June 30, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	DCOB	Web	Other	DCS	DCOB	Other	DCS	DCOB	Other	To Close
ASR											
Colocation-ON	1	0	0	4	0	4	0	0	1	0	1
Other	0	0	0	3	0	2	0	0	1	0	0
Connectivity											
TCP/IP	0	1	0	0	0	0	0	0	0	1	0
NIH Data Center											
Aperture Vista	0	3	0	0	0	2	0	0	1	0	0
Security											
Sanitize	1	0	0	0	0	1	0	0	0	0	0
Grand Total:	2	4	0	7	0	9	0	0	3	1	1

Total Tickets Closed:	4
Total Tickets Assigned/Pending/Checked Out:	9
Total Tickets Created:	13